



## FINAL REPORT OF THE WORKSHOP

### *Clinical\ relational aspects and patient empowerment in general practice through the methodology of the simulated patient*

#### Introduction.

The workshop took place on September 27, 2019 in Turin. The workshop was divided into two sessions. First session (09. - 11.00 a.m.) with 18 doctors. Second session (11.30-13.00) with 30 doctors.

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- Presentation
- Slide (in pdf) of the general presentation
- Slide (in pdf) of the work during the sessions report and feedback
- Video of the simulation (4)
- Discussion and conclusion



#### Presentation

Despite the fact that the methodology of Simulated/Structured Patients was born with HB Barrows (Simulated Patients in Medical Teaching, *Canad. Med. Ass. J. April 6, 1968' vol. 98*) and its development with the use of ordinary citizens: there is an important difference between role play and simulation. In the last decades the use in teaching is being carried out primarily with technological devices in Hospitals and the technique has been developed in a highly specialized environment. This is useful both for the health of citizens and for the need for private funding.

However, for teaching in General Practice the presence of ordinary people (citizens, actors) remains necessary.

In each session we propose two clinical stories, using our simulators: Raffaele and Veronica, common citizens who have been working with us for 15 years.

Considering that the workshop took place in an international context, we also proposed to investigate the transcultural problem about barrier language and about feeling of illness.

#### Slide

[Vasco da Gama Conference 2019 Tourin Intro \(Link\)](#).

[WORKSHOP FEEDBACK 1 FINALE \(Link\)](#)

[WORKSHOP FEEDBACK 2 FINALE \(Link\)](#)

#### Video

Aboli-Lifestyle VascoDeGama2019.

<https://youtu.be/LA6nNPQYP8s>

Headhacke-Anxiety-Diarrhea VascoDeGama2019.

<https://youtu.be/i726ug7bnMQ>

I-have-the-Blues VascoDeGama2019

<https://youtu.be/pRVFMxYEp58>

A-strange-story-of-panic-attacks VascoDeGama2019.

<https://youtu.be/ig-3wYkECM8>

#### Conclusion.

The participation: 48 colleagues, 28 from Italy, 20 from other countries (Poland, The Netherlands, France, Spain, Slovenia, Austria, Israel, Malta, Portugal, Germany, Montenegro)

The most important difference when using this approach, which generated many discussions, was on the issues related to the risk of suicide and how to deal with it.

The difficulty posed by language (the simulations were in English; in one simulation there was one patient who spoke bad English, in the other visits the patients were accompanied by Italians who spoke some English) was brilliantly solved by the colleagues, using a non-verbal approach and using more time (less where the problem was very clinical).

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